

BBO Changes – casual games now on separate computer server

Many on-line bridge sites, including BBO, have recently had a huge increase in the number of players on their site. In order to help expand the site and accommodate more players, in BBO all playing options available in the Casual menu have been moved to a second BBO server.

What does this mean?

- Every time you click on **Casual** you will be smoothly moved to another server. You will notice a “connecting...” pop-up on your screen every time you switch between Casual and the rest of the site.
- When this happens, you won't have to login again. You will be able to continue to use the site as you would normally do.
- You might notice some unusual things, as detailed below. **Consider the CASUAL button an entry point allowing you to switch between BBO sites.** If something's strange, click CASUAL and see if that fixes.
- *When you are playing in the Casual area, you will not see players connected to the main BBO server, and vice versa.* This means someone playing a club Tournament for example will not see in the list of online players his friend who is playing in the Main Bridge Club.
- *When you are playing in the Casual area you will not be automatically taken to your tournament, if you are registered for an upcoming game. So if you register for a club BBO tournament and want to play a few hands in Main Club until it starts, you might miss your game. Remember to switch back to the Competitive area with a few minutes before your tournament is scheduled to start.*
- If you are trying to start a set game with your friends, *ask them to click the Casual button before sending them invitations to join your table.* If you are in Casual and they are on the main BBO site, they will not receive your invitations.

[This is a slightly edited version of the official BBO announcement of 11 May 2020]